



## COMMITMENT TO QUALITY

The manufacturer commits to providing customers with Grade 1, First-Quality tile products that meet or exceed ANSI 137.1 for porcelain and ceramic tile, and ANSI A137.2 for glass tile.

If any product is proven to contain a manufacturing defect, the manufacturer will provide full replacement of the product, of same or comparable type and color. The manufacturer must be notified with any manufacturing defect claims as soon as possible after purchase, but no later than one year after purchase. No claims will be accepted for tile already installed.

The manufacturer ensures that dye lots will be consistent within each order, but cannot guarantee matching dye lots over multiple orders.

The manufacturer makes no guarantee in relation to installation, including, but not limited to: suitability of a tile for a particular use, wear and tear due to improper installation, and any other defects caused by improper installation procedures. Installation costs of any kind are not covered by this agreement.

The manufacturer specifically excludes liability for consequential or incidental damages, except where exclusion of consequential damage is not permitted by state law.

This limited warranty shall constitute the full extent of the manufacturer's liability and is in place of all other warranties, express or implied.

