

EXCLUSIVE LIMITED WARRANTY

Thank you for purchasing one of our quality shower products.

The manufacturer provides five years limited warranty for its products(Alcove Tubs). The manufacturer's limited warranty is non-transferable and shall not be transferred to a subsequent owner. The manufacturer's limited warranty is only for the original owner/end-user and household use and excludes all industrial, commercial and business usage (for commercial use please see COMMERCIAL USE section). The manufacturer reserves the right to modify this limited warranty at any time, but the conditions of the limited warranty applicable at the time of sale of the products will not be altered by such modifications

The improper installation of products by an inexperienced installer, may cause product damage and then may result in personal injury or even death, and The manufacturer recommends that products be installed by professionals experienced (specifically in the installation of bathroom products). Installation or repairs that does not follow the installation manual shall VOID THE WARRANTY. Please follow the installation manual for installation.

THE MANUFACTURER SHALL REPAIRS OR REPLACES THE DEFECTIVE PART(S) OR PRODUCT(S) AT COST AND THE LIABILITY OF THE MANUFACTURER IN NO EVENT SHALL EXCEED THE PURCHASE PRICE OF THE PRODUCT. FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, NO RESPONSIBILITY IS ASSUMED BY THE MANUFACTURER.

Proof of purchase (original sales receipt) from the original purchaser, description and pictures of defect, model number or model description must be provided to The manufacturer for all warranty claims and The manufacturer IS NOT responsible for labor cost, removal or installation costs.

PRODUCT WARRANTY PERIODS

The manufacturer reserves the right to modify this limited warranty at any time - such warranty modifications will not alter the warranty that applies at the time of sale of the products in question.

LIMITED WARRANTY TERMS

During this limited warranty period, if a malfunction occurs and after inspection it is determined that a defect developed during normal residential use and maintenance, the manufacturer will, at its option, repair or replace a product found by the manufacturer, in its sole judgment. The replacement of a product is limited to replacing the defective product or part at cost(same as existing product or if not available, comparable product). The warranty obligation by the manufacturer shall be discharged upon supply of parts, repair, or replacement of the product. The refusal to accept the tender by purchaser terminates all warranty obligations and **VOIDS THE WARRANTY. IN NO EVENT WILL THE MANUFACTURER BE RESPONSIBLE FOR COSTS OF INSTALLATION, REMOVAL, REPAIR, REPLACEMENT OR REINSTALLATION OF ANY PRODUCT REQUIRING WARRANTY SERVICES.** Under this limited warranty, cost of freight for returning products to The manufacturer for repairs or replacement and Cost of freight

associated with shipping of replacement product(s) or parts covered by this limited warranty are the responsibility of the customer. Any product repaired or replaced will be covered only for the remaining period of the original limited warranty within the warranty period .

Any modification or alteration of any manufacturer product will void the warranty. Neither the authorized the manufacturer dealer, nor any other person, has the authority to make any affirmation, representation, or warranty other than those contained in this limited warranty. In no event shall be held responsible for any such warranties or representations. Except as contained in this limited warranty, any affirmation, representation, or warranty shall not be enforceable against the manufacturer or any other person.

The manufacturer recommends that product be installed and repaired by an experienced professional in accordance with the installation manual. Installation or repairs that does not follow the installation manual shall VOID THE WARRANTY. This limited warranty shall not apply to products which have been subject to breakage or damages caused by normal wear and tear, carelessness, fault, misapplication, misuse, abuse, improper maintenance, modification or alteration of the unit, as well as chemical or natural corrosion, accident, flood, fire, act of God or any other casualty. Improper care and cleaning, especially use of cleaners containing abrasive cleansers, alcohol, waxes, ammonia, solvents, bleach, acids or other products not recommended for glass, acrylic, or hardware finishes, will VOID THE WARRANTY, because they may damage the metal or glass finish of your product. Please refer to the product installation manual for additional product maintenance instructions. There is no responsibility assumed by the manufacturer for any issues arising from errors or omissions in information provided on the manufacturer or dealers' websites. Any non-manufacturer plumbing or components installed by installers, end users or by any party other than the manufacturer are excluded from this limited warranty.

THE FOREGOING LIMITED WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY DOES NOT COVER ANY LIABILITY FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. THERE IS NO LIABILITY BY THE MANUFACTURER FOR PERSONAL INJURIES OR DEATH TO ANY PERSON OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCONVENIENCE, LOSS OF TIME, LOSS OF USE, LOSS OF PROFITS, LABOR OR MATERIAL CHARGES, INCIDENTAL EXPENSES, OR ANY OTHER COSTS RESULTING FROM THE USE OF ITS PRODUCTS OR PERTAINING TO THE APPLICATION OF THE PRESENT WARRANTY, OR RESULTING FROM THE REMOVAL OR REPLACEMENT OF ANY PRODUCT OR PART COVERED BY THIS WARRANTY.

PARTS ONLY LIMITED WARRANTY

All defective replacement parts for the designated period are included in the limited warranty. **BUT THIS LIMITED WARRANTY EXCLUDES DAMAGE AND/OR LABOR CHARGES INCURRED IN THE PROCESS OF INSTALLATION, REPAIR, OR**

REPLACEMENT, AND ANY OTHER KINDS OF ANCILLARY COST, LOSS OR DAMAGE. Please allow 24-72 hours to process warranty issued parts. Warranty replacement parts once are shipped, the warranty is activated and then product cannot be returned for refund thereafter.

WARRANTY SERVICE

To obtain warranty and replacement parts, please send with the required information, the manufacturer will determine whether to repair or replace your product, issue a refund or issue a credit.

To file a warranty claim the following information is required:

- Contactor information including name, address and telephone number
- Product model number, finish
- States description of problem (please note that additional information such as photos may be required to fully process your warranty claim)
- Purchase date and from where the product was purchased
- Proof of purchase (sales receipt, invoice, etc.)
- PO, Invoice or original purchaser name